

Energy, Behavior, and Climate Change

Elke U. Weber

Gerhard R. Andlinger Professor for Energy + Environment

ACEE E-affiliates Annual Meeting

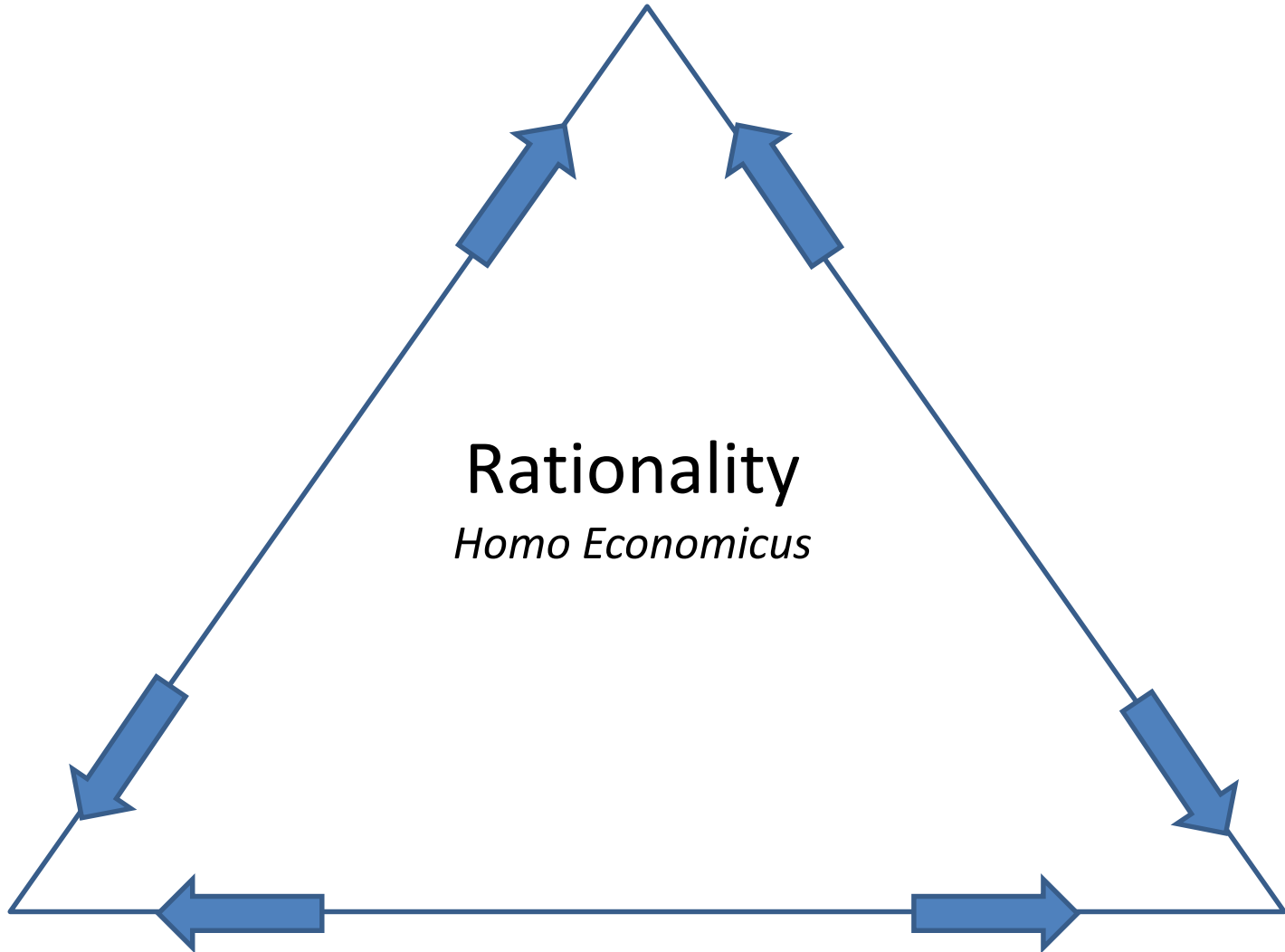
November 11, 2016

Behavior

Rationality
Homo Economicus

Energy

Environment



Science → Action
No Action → Information Deficit

IPCC

INTERGOVERNMENTAL
PANEL ON
CLIMATE CHANGE



WMO



UNEP

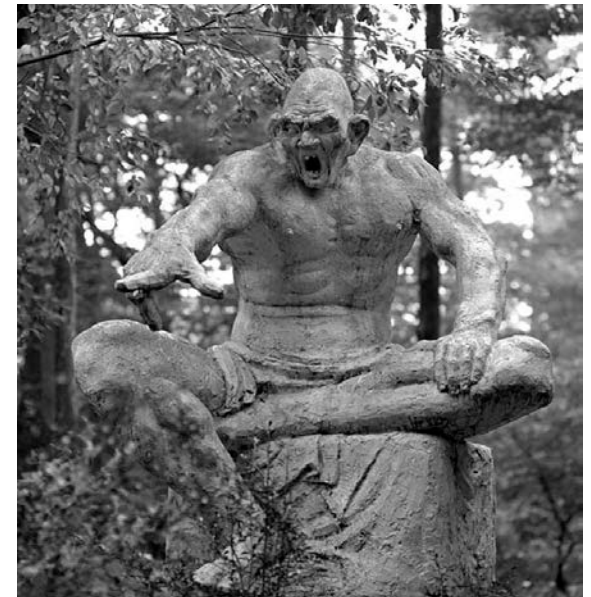
Fifth Assessment Report release

New York Times Editorial, April 1, 2014:
“Perhaps now the American public will
fully accept that global warming
is a danger now and an even graver
threat to future generations.”



Homo sapiens

- Not primarily a creature of rational deliberation
- Instead, a creature of habit
 - Learn best from personal experience
- Use emotions/associations and rules/habits to guide actions
- Many goals, often conflicting



Why not more Attention and Action on CC?

- Business action
 - Resilience of systems/infrastructure related to food production, energy production, transportation...
- Investor action
 - SEC Interpretative Guidance on Climate Risk Disclosure
 - < 40% of S&P500 companies voluntarily disclose
- Political action
 - UNFCCC commitments
 - R&D investments into renewable energy, carbon capture,
- Individual action
 - Energy efficiency paradox (McKinsey, 2009)

Climate Change as the “perfect storm”

- Action seems painful
 - Costs certain and upfront
 - Benefits uncertain, in dribbles, over time
- (Effective) action is complicated
 - Problem is massive
 - Collective action required
 - Many uncertainties
 - climate science, technology, political, and social
 - No *silver bullet*, only *silver buckshot*



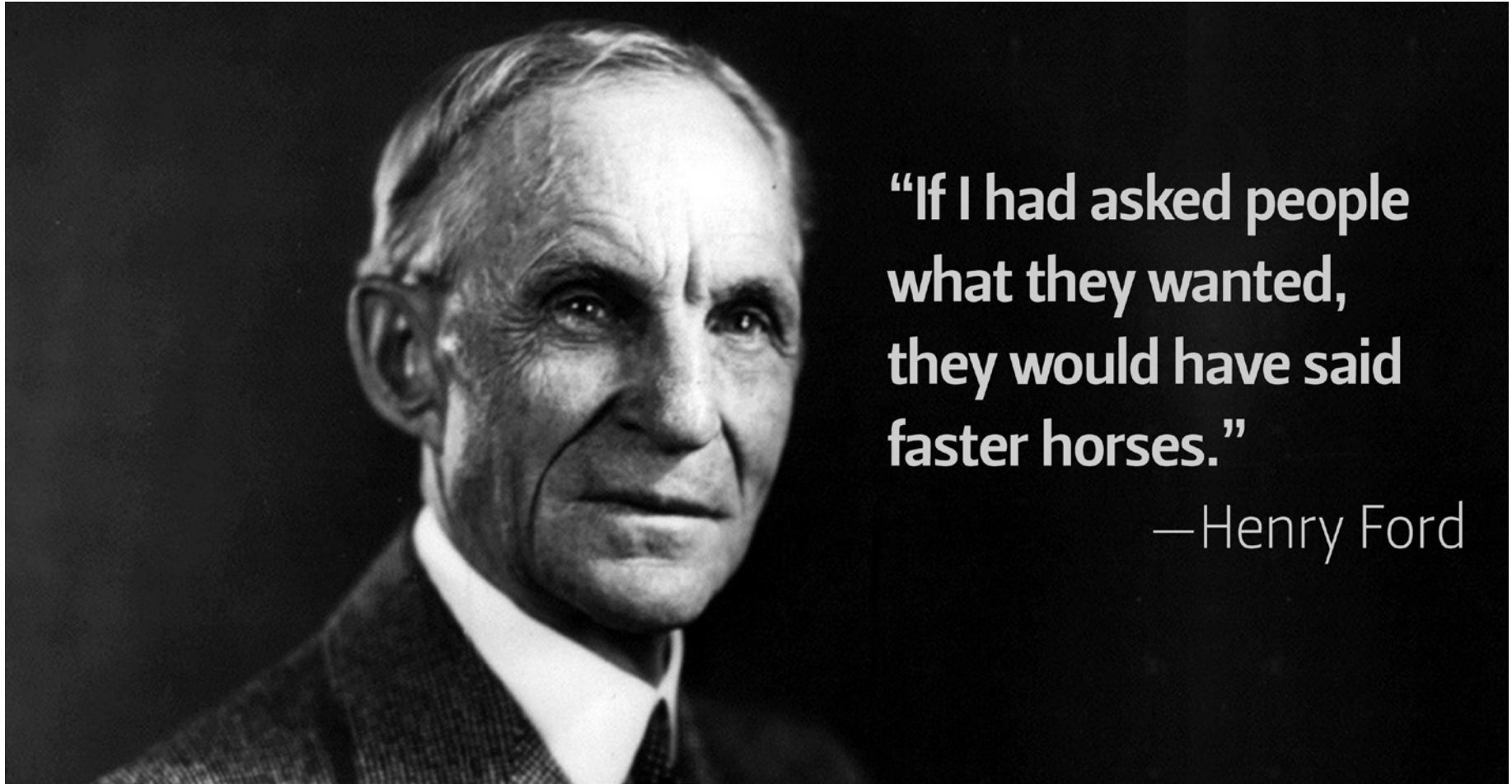
- Inaction is the status-quo
 - Vested interests in status-quo
 - “Merchants of doubt”

Status-quo bias



“if you build it, they may ***not*** come”

Status-quo bias and lack of imagination



What to do?

- Solutions can be found in the “diagnosis”
 - **Why** is there status-quo bias?
 - Typically, safety in “the known”
 - Not the case for climate change and other environmental challenges!!!
- Argument for scaring people/organizations into action?

“The Day After Tomorrow”



What to do?

- **No!** to fear- or guilty-based messaging
 - Gets attention but not *sustained* action (Weber, 2006)
- Provide solutions!
 - **This** is where an information-deficit exists!
 - Risky Business (2014) report by Bloomberg, Paulson, Steyer
 - World Bank Green Growth Knowledge Platform
- Focus on behavioral barriers to change
 - At all levels
 - Politicians, COP negotiators, companies, infrastructure architects, engineers, consumers
- Make best action simple!
 - Green defaults

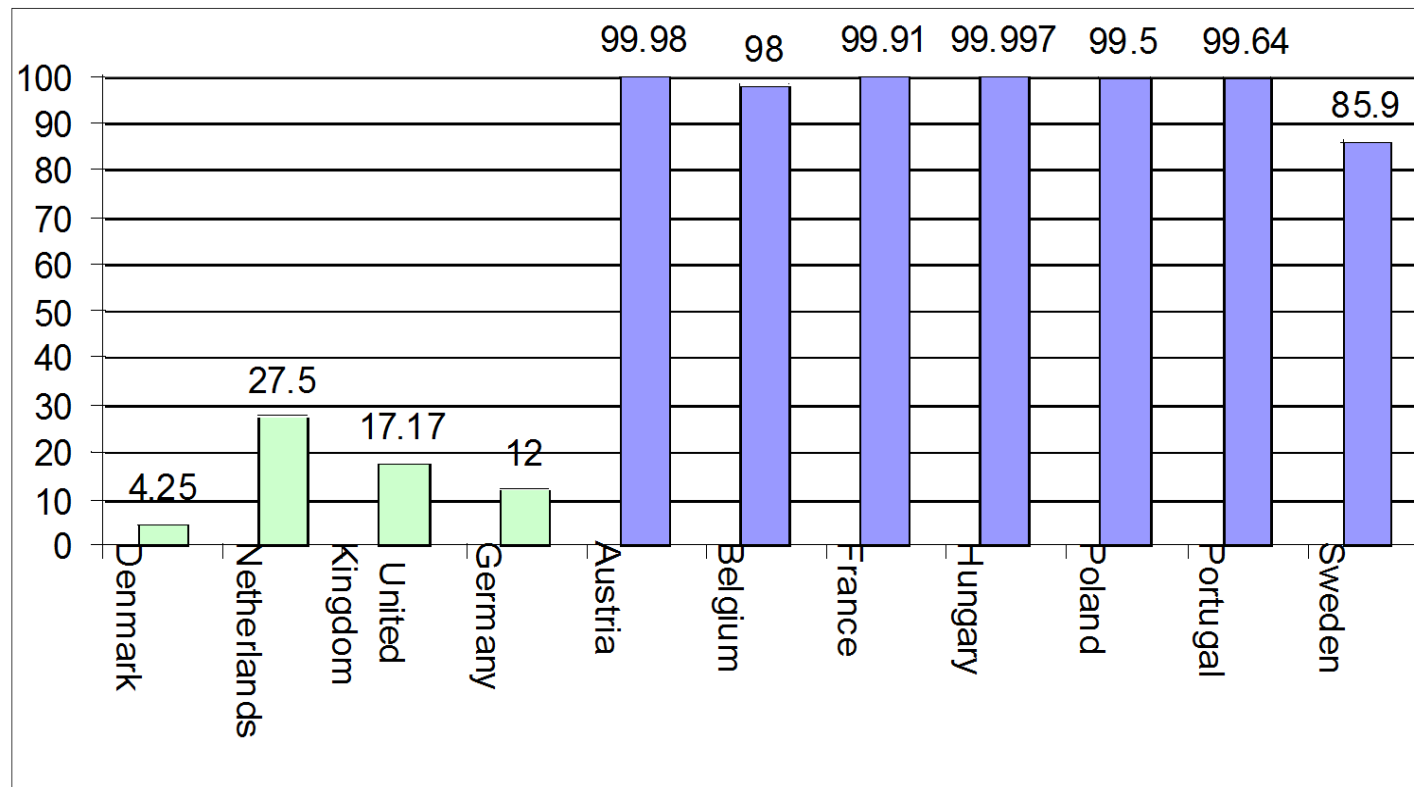
CC Communication Guide



connectingonclimate.org

Choice defaults matter in the “real world”

- Agreement rates to donate organs in different European countries (Johnson & Goldstein, 2003)



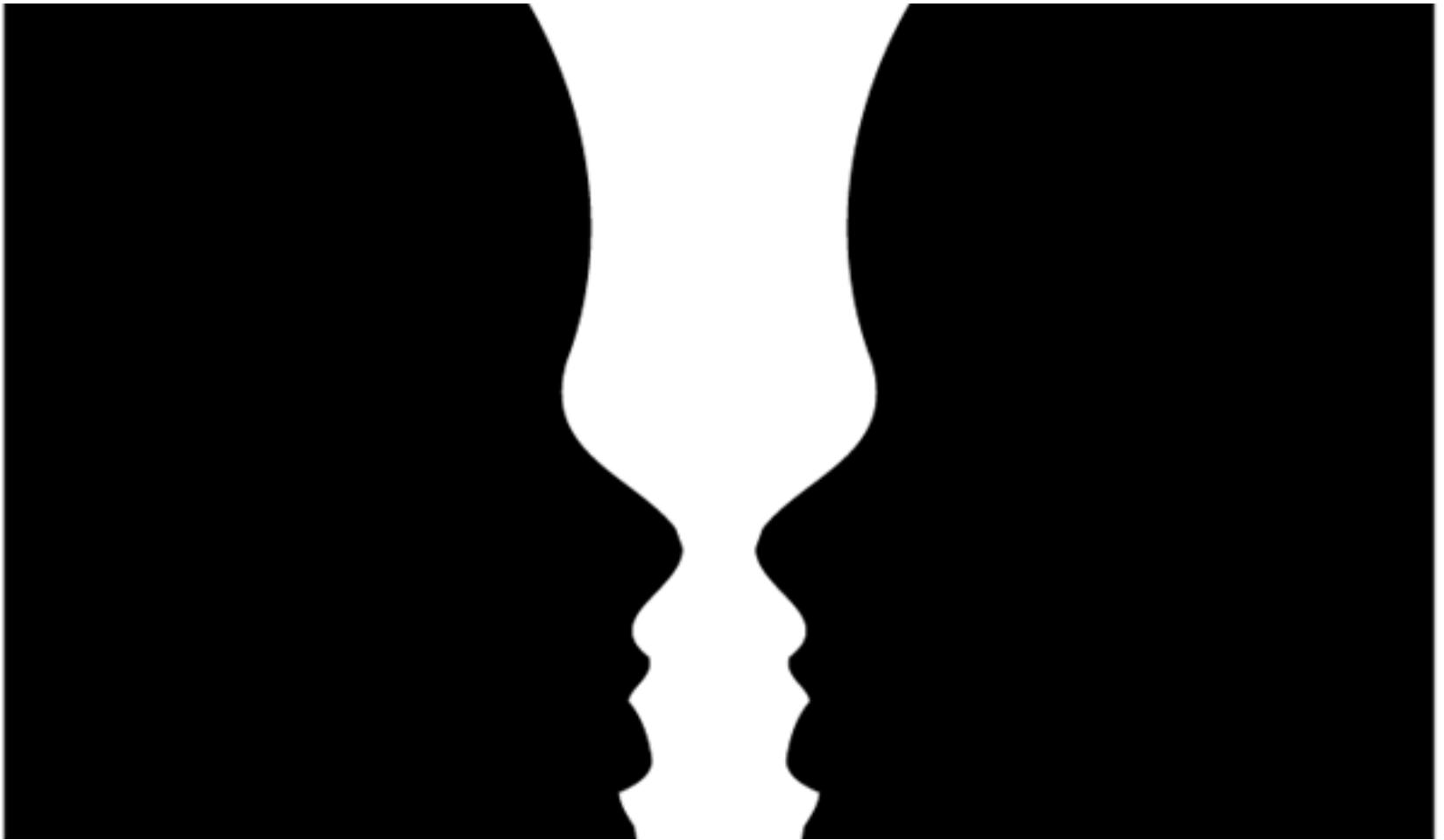
Defaults work for multiple reasons

- Minimize effort
 - Capitalize on status-quo bias
- Default implies endorsement
 - Social norms
- Arguments for default get queried first
 - Query theory (Johnson et al., 2007; Weber et al., 2007)

Query Theory (Johnson et al, 2007; Weber et al., 2007)

- Judgment and choice tasks involve (implicit) and sequential generation of evidence, typically by querying memory
 - “Arguing with yourself” about different courses of action
- Normatively inconsequential variations in procedure or context influence order of queries
- Query order matters
 - less evidence generated for later queries

Opposing arguments like reversible figures,
impossible to see simultaneously



Query Theory (Johnson et al, 2007; Weber et al., 2007)

- Judgment and choice tasks involve (implicit) and sequential generation of evidence, typically by querying memory
 - “Arguing with yourself” about different courses of action
- Normatively inconsequential variations in procedure or context influence order of queries
- Query order matters
 - less evidence generated for later queries

“Green” defaults

- CFL vs. incandescent light bulbs
 - Dinner et al. (2011)
- Green vs. brown electric power providers
 - Pichert & Katsikopoulos (2008)
- Sunstein & Reisch (2014) review in Harvard Environmental Law Review
- Do defaults affect engineers or other infrastructure designers?
 - Shealy, Klotz, Weber, Bell, Johnson, 2016, *Journal of Construction Engineering and Management*

Engineers often justify infrastructure decisions with codes and rating systems



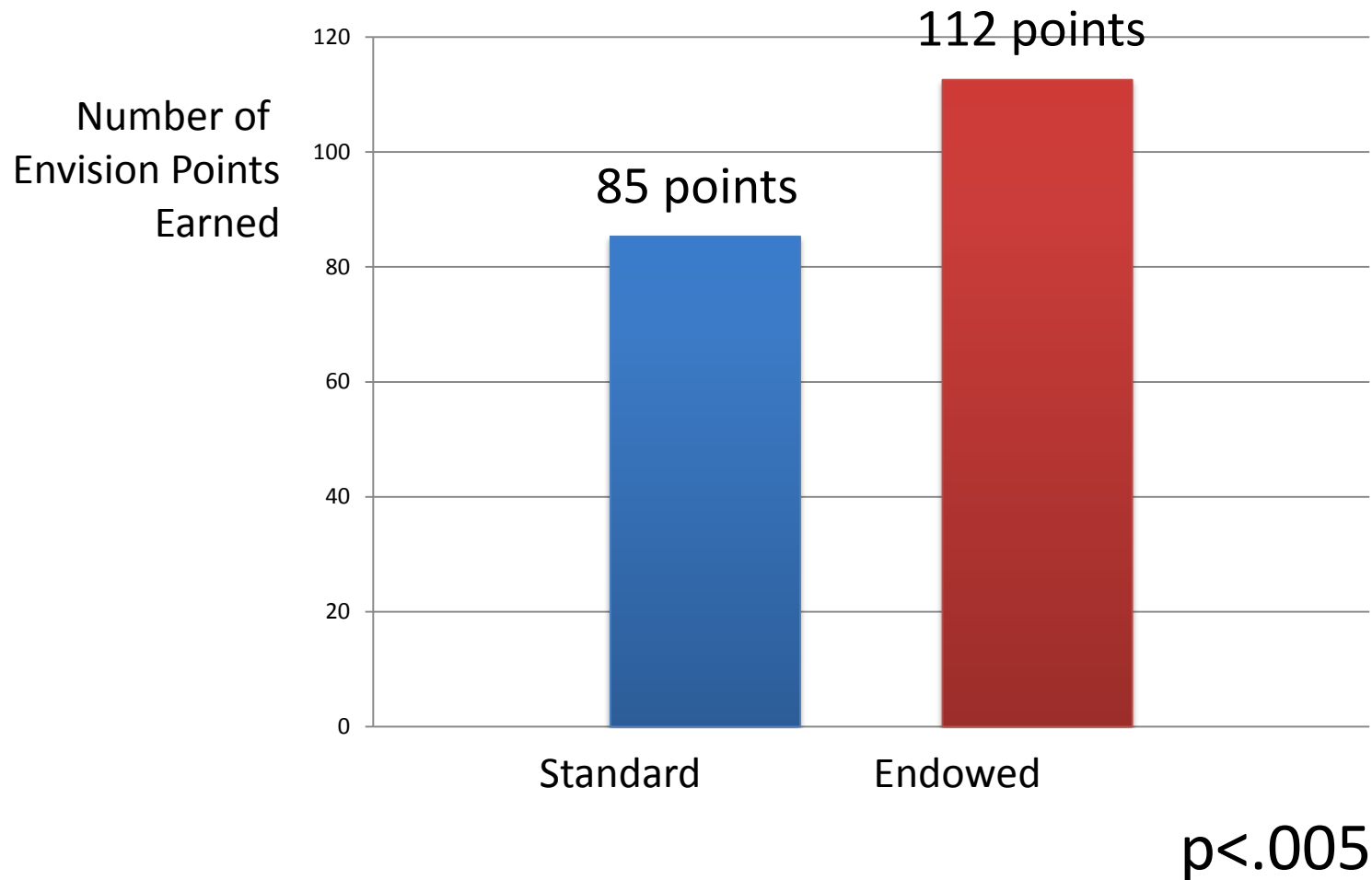
Framing design decisions:

Gain or loss in sustainability

<i>Levels of Achievement</i>	<i>Standard</i>	<i>Endowed</i>
Industry Norm	★ 0 points	(-12)
Improved	1	(-11)
Enhanced	2	(-10)
Superior	5	(-7)
Conserving	12	★ 12 points
Restorative	15	(+3)

★ Prechecked default

Engineers endowed with “conserving level” scored 24% higher



Back to Status-Quo Bias

- Prediction about reaction to the prospect of change?
 - ***People will object!***

Embarcadero Freeway Transportation Infrastructure Decision



Back to Status-Quo Bias

- Prediction about reaction to the prospect of change?
 - ***People will object!***
- What happens when the status-quo gets changed anyway?
 - By an act of god





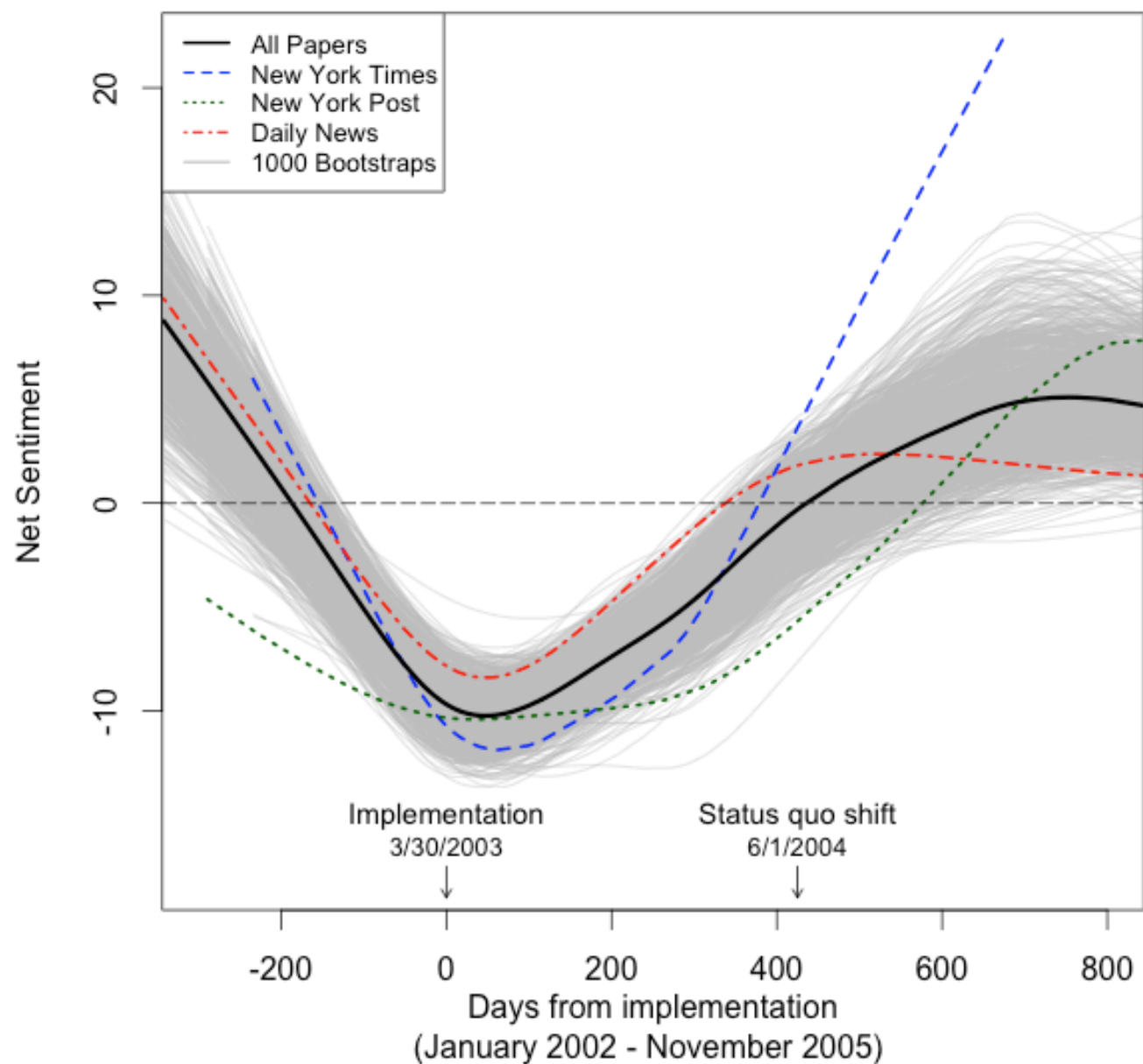
Back to Status-Quo Bias

- Prediction about human reaction to the prospect of change?
 - *People will object!*
- What happens when the status-quo gets changed anyway?
 - By an act of god
 - By a brave and responsible politician
 - Will change in preference follow?
 - How long will it take before new state is accepted as new status-quo?

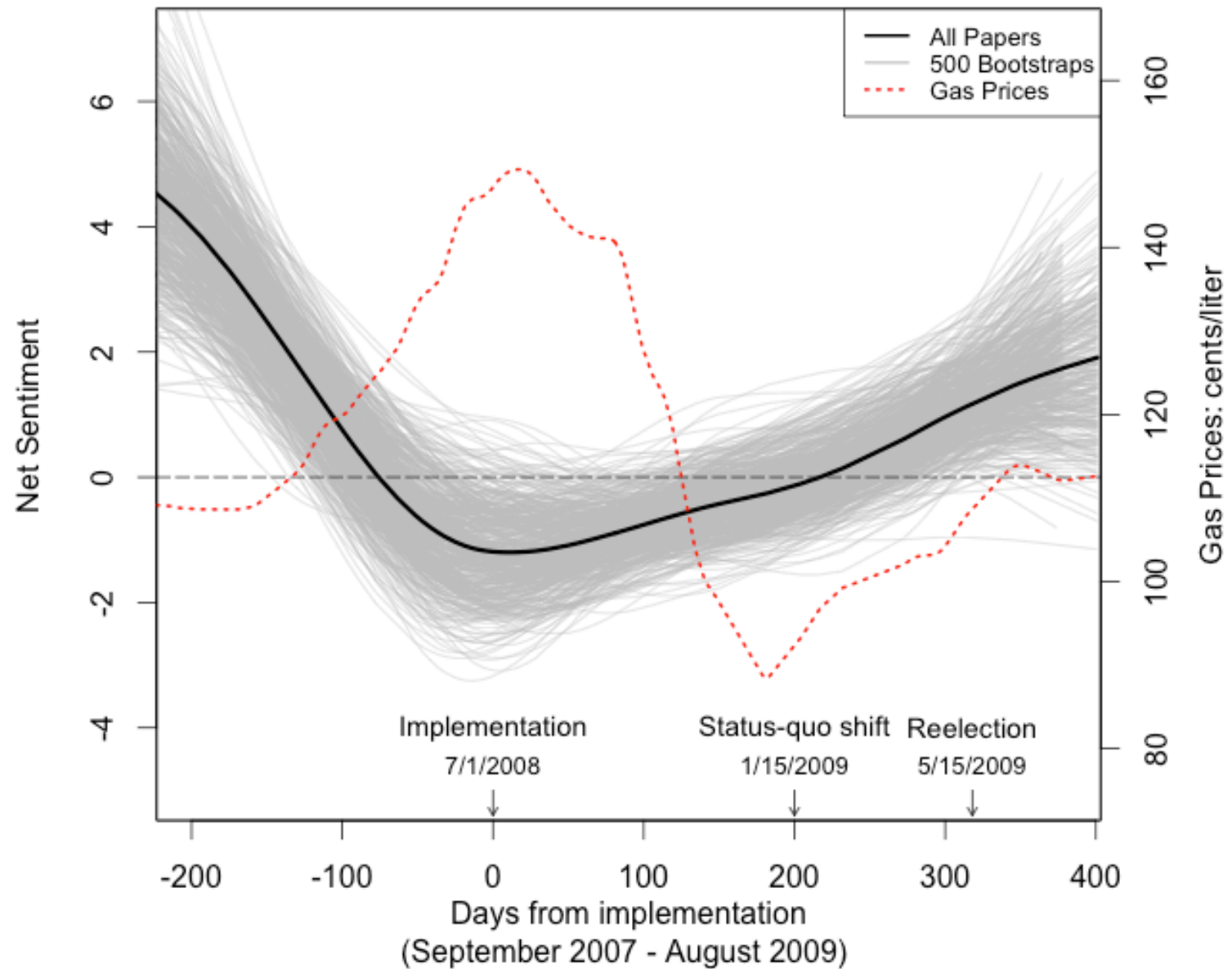
Two Bold Policies

- 2002 New York City smoking ban
 - Banned smoking in all public buildings in NYC, including bars
- 2008 British Columbia carbon tax
 - Revenue neutral tax on greenhouse gas emissions
- Media analysis
 - Weber (2015); Treuer et al. (2013)

Newspaper coverage of the NYC smoking ban



Newspaper coverage of the BC carbon tax

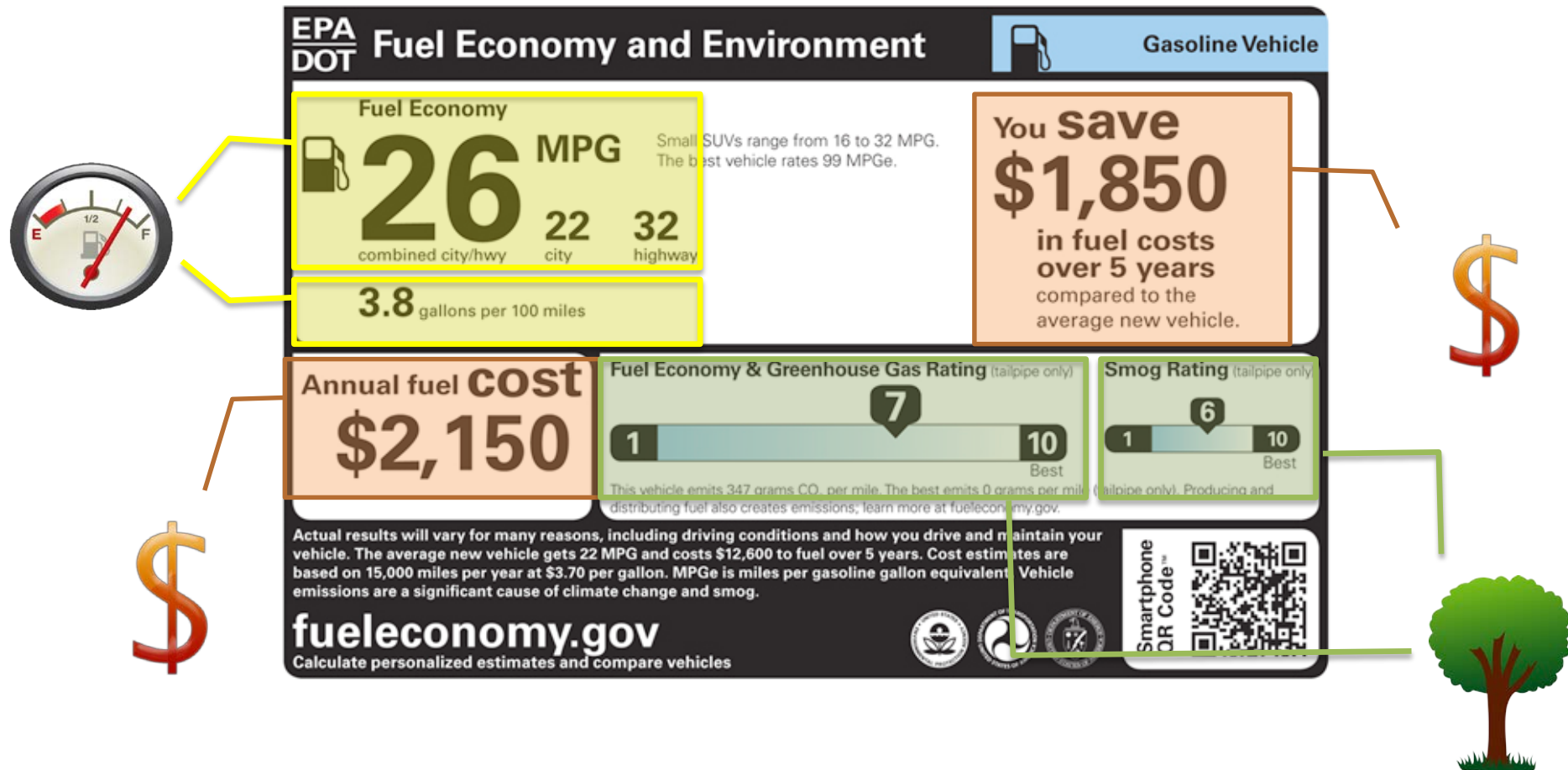


Query Order

- What option is considered first?
 - Choice default
 - “Attractive” option
 - Labels matter

Labels Matter

- MPG illusion (Larrick & Soll, Science, 2008)
- Redesign of EPA Fuel Economy Label
 - Highly correlated attributes



Translated Attributes Study

Ungemach, Camilleri, Larrick, Johnson, Weber (in press), *Management Science*

- Choice between a *cheaper, fuel inefficient* car and a *more expensive, fuel efficient* car
 - Information on different subsets of EPA label attributes and price attributes
- Different buyer segments pick the translation that matches their goal



From Diagnosis to Treatment

- Anticipate responses of citizens/consumers
- Help them achieve long(er)-term objectives
 - Make it simple → set appropriate defaults
 - Match labels/metrics to audience
- Let experts decide
 - Redistribute decisions between consumers and private and public sector (Kunreuther & Weber, 2014)